4

5

6 7

8

9

10

11

12

13

14

15

16

CLAIMS

Therefore, having thus described the invention, at least the following is claimed:

l	1.	A program for caching an entitlement set, the program being stored as
2	a computer r	eadable medium, the entitlement set designating services and products a
3	user is entitle	ed to access in a network, the program comprising: logic for:

- (a) logic configured to receive a login request from the user;
- (b) logic configured to determine whether a memory element indicating a triggering event related to the user exists, the memory element having been created after a triggering event;
 - (e) logic configured to read a preexisting entitlement set from a memory element if the dirty buffer does not exist, the preexisting entitlement set indicating a first scope of access to the network; and
- (f) logic configured to calculate a new entitlement set if the dirty buffer does exist, the new entitlement set indicating a second scope of access to the network; and
- (g) logic configured to allow the user a third scope of access to the network, the third scope of access being the first scope of access or the second scope of access.
- 1 2. The program of claim 1, wherein the login request includes user 2 identification information and a password.
- The program of claim 1, wherein the memory element is a dirty buffer.
- 1 4. The program of claim 3, wherein the dirty buffer identifies the 2 triggering event.
- 1 5. The program of claim 1, wherein the triggering event is the creation of 2 a new linking agreement.
- 1 6. The program of claim 1, wherein the triggering event is the creation of 2 a contract with a customer.

3

1	7. The program of claim 1, wherein the preexisting entitlement set is read		
2	from a persistent memory element.		
1	8. The program of claim 1, further comprising logic for:		
2	allowing the user access to an information technology resource center, the		
3	scope of the access based on the entitlement set.		
1	9. The program of claim 1, further comprising logic for:		
2	reading a linked agreement associated with the user, wherein information read		
3	from the linked agreement is used to calculate the new entitlement set.		
1	10. The program of claim 9, further comprising logic for:		
2	calculating an entitlement based on the linked agreement, wherein the		
3	calculated entitlement is used to calculate the new entitlement set.		
1	11. The program of claim 10, further comprising logic for:		
2	calculating a user level entitlement, wherein the user level entitlement is used		

to calculate the new entitlement set.

11

12

- 1 12. A method for caching an entitlement set, the entitlement set
 2 designating services and products a user is entitled to access, the method comprising
 3 the steps of:
- 4 (a) receiving a login request from the user;
- 5 (b) determining whether a memory element indicating a triggering event 6 related to the user exists, the memory element having been created after a triggering 7 event;
- 8 (e) reading a preexisting entitlement set from a memory element if the 9 memory element does not exist, the preexisting entitlement set indicating a first scope 10 of access to the network; and
 - (f) calculating a new entitlement set if the memory element does exist, the new entitlement set indicating a second scope of access to the network; and
- 13 (g) allowing the user a third scope of access to the network, the third 14 scope of access being the first scope of access or the second scope of access.
- 1 13. The method of claim 11, wherein the login request includes user 2 identification information and a password.
- 1 14. The method of claim 11, wherein the memory element is a dirty buffer.
- 1 15. The method of claim 14, wherein the dirty buffer identifies the triggering event.
- 1 16. The method of claim 11, wherein the triggering event is the creation of 2 a new linking agreement.
- 1 17. The method of claim 11, wherein the triggering event is the creation of 2 a contract with a customer.
- 1 18. The method of claim 11, wherein the preexisting entitlement set is read 2 from a persistent memory element.

1	19. The method of claim 11, further comprising the step of:	
2	allowing the user access to an information technology resource center, the	
3	scope of the access based on the entitlement set.	
1	20. The of claim 11, further comprising the step of:	
2	reading a linked agreement associated with the user, wherein information read	
3	from the linked agreement is used to calculate the new entitlement set.	
1	21. The method of claim 20, further comprising the step of:	
2	calculating an entitlement based on the linked agreement, wherein the	
3	calculated entitlement is used to calculate the new entitlement set.	
1	22. The method of claim 21, further comprising the step of:	
2	calculating a user level entitlement, wherein the user level entitlement is used	

to calculate the new entitlement set.